



Cyclone Rake PARTS Sale (Phone) – Things to remember

- Our customers are typically older. Approach every call with respect.
- Check SF and make CERTAIN you have their correct Cyclone Rake Model.
- Use FLIPPING BOOK when necessary to isolate the model and proper parts. DO NOT GUESS.
- Make certain that addresses, email addresses and ALL tractor info is correct in Salesforce.
- ALWAYS thank the customer and give them your contact information for any questions.

Presentation Topic	Guide To Fuel Stabilizer
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- Fuel Stabilizer is necessary if you are going to store the engine for an extended period.
- Fuel Stabilizer will not fix bad gas, but it will keep fresh gas fresher, longer.
- After Adding Fuel Stabilizer, run the engine for two minutes to make sure Fuel Stabilizer is well circulated.
- Fill tank up 95% when adding Fuel Stabilizer to avoid excess condensation from building up.
- Always recommend the Engine Maintenance Kit as it comes with Fuel Stabilizer, as well as some other items to help keep the engine running smooth.
- Always refer to Flipping Book and Knowledge base for any information on maintaining or troubleshooting the engine.
- You or the customer can always refer to the Cyclone Rake Owner’s Assembly Manual under Warranty and Maintenance for storage tips, including tips about Fuel Stabilizer.